



**PHARE Business Support Programme III of the European Union for Bulgaria, Croatia, Romania, Turkey
UEAPME SME-FIT II
Activity Report Form for Sectoral and EU-Partners (participation in target country: Bulgaria)**

Name of Activity (eg Nat Training, Acquis Diss, Inst Building etc):	Institution Building
Title of activity you participated in according to invitation:	Improving the quality and information services for members

Place of event: Sofia, Bulgaria	Date of event: June 22. 2009
Name of association: UPEE	Name of reporting partner: Danijel Lamperger

What was your role in the activity? (eg speaker, expert for institution building etc)
expert for institution building

What was the content and the objective of the activity?	What are your personal observations on the results? Did you encounter any problems? Please evaluate:	Any other comments ? Is there a need for further actions with this partner?
<p>To acquaint Sofa partner organization with Slovenia good practice in field of services to members. Exchange of know how. The content:</p> <ul style="list-style-type: none"> - Presentation of OZS activities, goals and mission - Slovenian business in the time of financial and economic crises - Services, offered for clients/members - paid and for free - Organization of match-making events, trade fairs, etc - Participation in project and programs, financed bu EU and Slovenian government - Membership card 	<p>The results were very positive. Exchange of good practices were successful and debate after presentation was long and précised. There were a lot of interest of further cooperation on field of exchange of know-how with implementation of services that are well developed in Slovenia.</p> <p>No problems were encountered</p>	<p>Further cooperation will continue with exchange of know-how and cooperation on EU projects.</p>

Contact person: Danijel Lamperger Place and Date: Ljubljana, 05.08.2009 Signature of reporting partner:



This project is funded by the European Union under the PHARE Business Support Programme and implemented by UEAPME and its partners. The content of this document does not necessarily reflect the opinion of the European Commission.